

Dear Customer,

In this customer letter we have compiled important matters and dates for you regarding the introduction of the new OmaSp bank card. We want to help you make a smooth transition to being an OmaSp customer, also in terms of card payments. The existing cards linked to the company's account will be replaced by OmaSp Visa Business Debit cards. Your new card and PIN code will be sent to you in the near future. Please note that with the new card, the card number and the card's period of validity will change.

Please prepare for a bank card service outage on 30–31 August.

You will be able to use your current Handelsbanken business card until Friday 30 August, 12.00 midnight, after which the technical measures required for transferring the customer account will cause a bank card service outage. Please be prepared for the service outage to last until **Saturday 31 August, 10 pm**. We recommend that you reserve enough cash in advance. Your new OmaSp bank card will work normally after the service outage ends. We will keep you informed of the progress of the outage with text messages to the phone number the bank has in your contact information.

Please note that any payment methods connected to the card (e.g. MobilePay, Google Pay, Apple Pay, Garmin Pay) **will only be available after the service outage ends, once you have updated those apps with the details of your new card.**

Be sure to update the new OmaSp card's details in paid apps and streaming services.

If you have provided your business card details in paid apps and streaming services, be sure to update the new OmaSp card's details in those services. You can notify the service provider of the card details or you can enter them in the app yourself after you have activated the card. Please note that when making online purchases with a business card, you need either your own personal online banking credentials for confirmation or you need to activate the text message confirmation service.

Adjust the security limits to your needs

As a general rule, the card's security limits will remain unchanged if you have already set them on your current Handelsbanken card.

If you have not set separate security limits on your Handelsbanken card, the default security limits will be set on your card. For security reasons, these limits are moderate. If you wish to change the card's security limits, you can contact OmaSp's customer service or the nearest branch as soon as the customer account has been transferred. **Please note that you also need a request to change the security limits from the person with the right to sign in your company.**

As a new security limit, you will have the possibility to set security limits for online purchases in euros. If you have allowed online purchases with your current card, there is a new security limit of €2,000/day. If you have blocked online purchases, your safety limit in euros is €0/day.

As a new security limit, it is possible to allow or block gambling on the card. The gambling block prevents the use of the card on the most common gambling websites and slot machines, including casinos and Veikkaus' slot machines. The gambling block does not prevent all gambling or the purchase of games of chance at retail facilities (e.g. lottery tickets, scratch cards). As the cardholder, you are responsible for any gambling purchases made with the card and for using the card in accordance with the card terms and conditions.



You can apply for an OmaSp Visa Business Credit card as of 2 September

You can apply for an OmaSp Visa Business Credit card as soon as the customer account has been transferred by contacting the nearest OmaSp branch.



With the business credit card, you can take care of your company's travel expenses, PR expenses and various small purchases consistently and effectively.

The card can be used around the world, wherever Visa payments are accepted.

A company may have several OmaSp Visa Business Credit card holders according to the company's needs. The card purchases can be debited on a single consolidated invoice or on separate invoices.

OmaSp Visa Business Credit card offers savings and convenience in payments

- As the number of invoices and manual processing decreases, your company gains tangible savings.
- You can easily make Visa account transfers to the company's account.
- The need for cash is eliminated and the number of individual purchase invoices decreases.
- Travel more comfortably. With the OmaSp business card, you can enjoy complimentary lounge services twice a year. Check out the LoungeKey benefit.

If you lose your card

If you lose your card or a device on which the card details are stored, or if you suspect misuse of your card, immediately call the 24-hour blocking service on 020 333 (from abroad +358 20 333).

Save the number on your phone. Reporting the loss of a card helps you minimise possible losses.

We are happy to help you and answer your questions

If there is still something you are unsure about, our customer service is happy to help you with any and all matters related to the transfer of your customer account from Monday to Friday between 8 am and 8 pm and on Saturdays between 10 am and 2 pm at 020 764 0600.

You can find more information on the customer account transfer at omasp.fi/en/handelsbanken.

A heartfelt welcome to Oma Savings Bank!

Kind regards

Oma Savings Bank

Address source: Handelsbanken's customer data register

Please remember that we will never ask for your online banking codes by phone, email or text message. Never log in with your online banking codes via links received by email or text message. Always delete suspicious messages without opening them.

